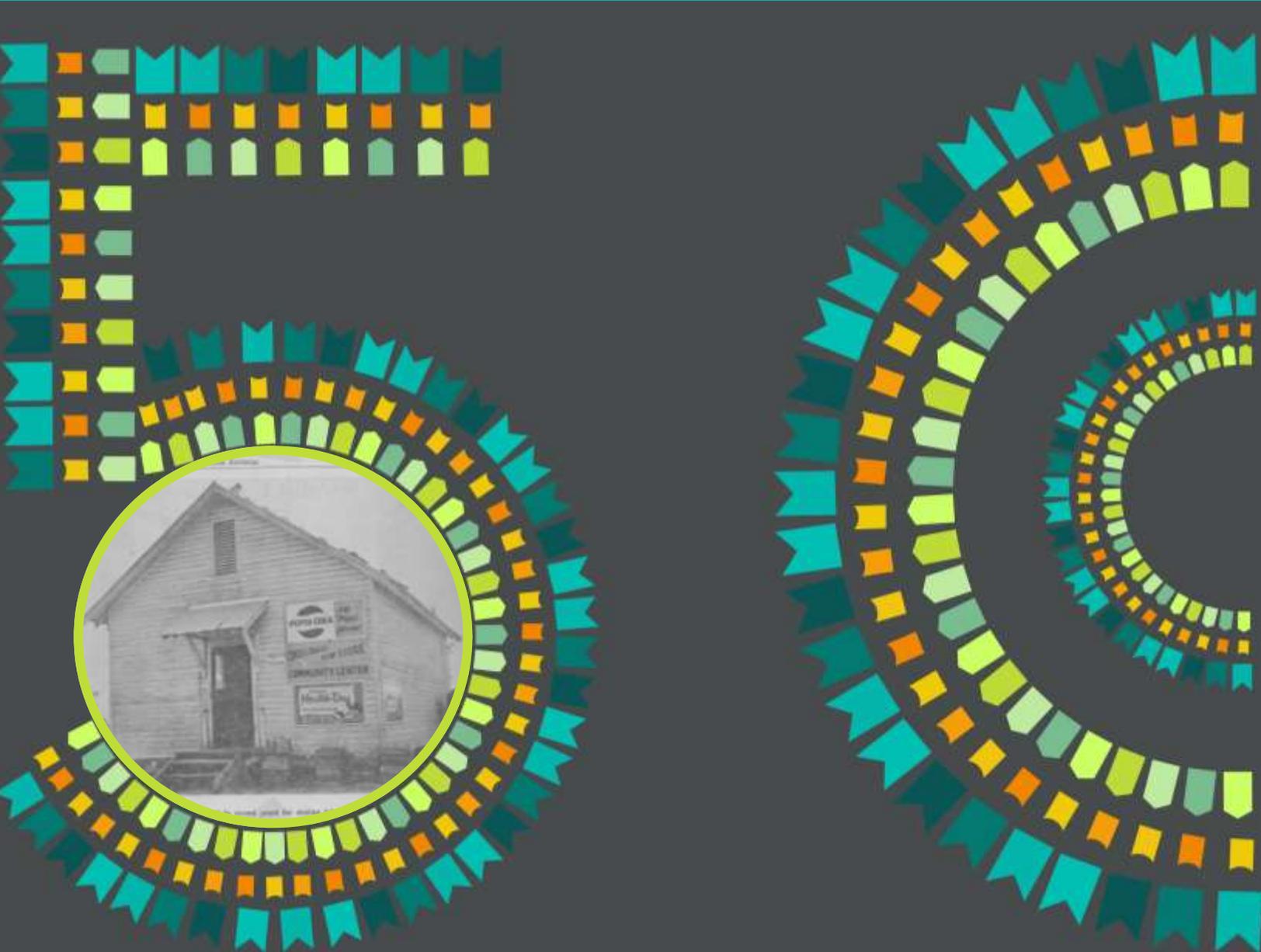
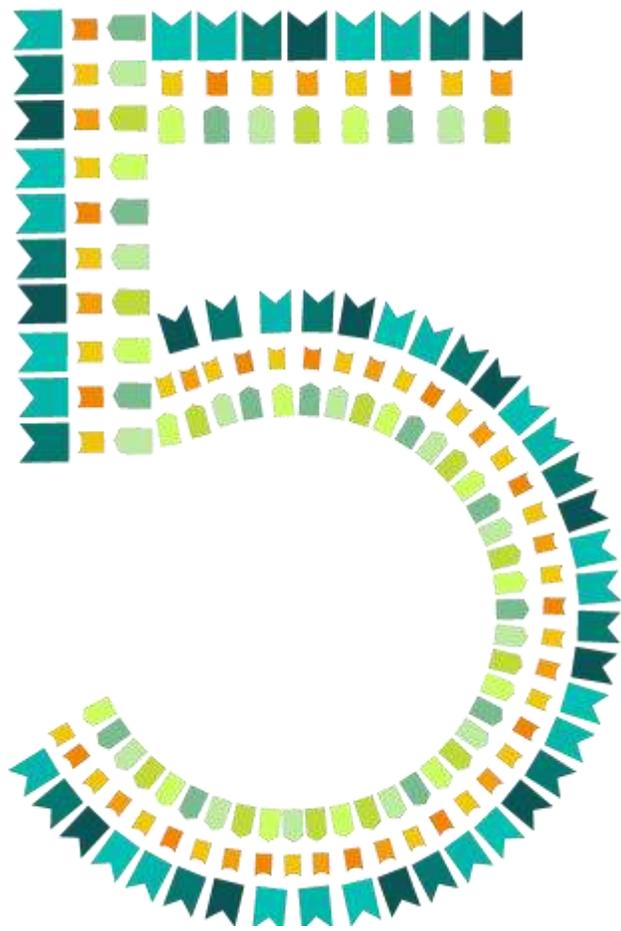


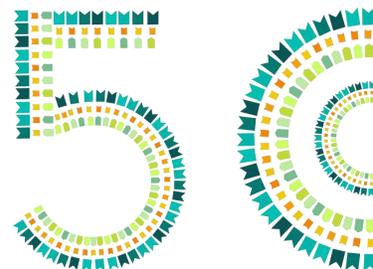
# ANNUAL REPORT

[FY July 1, 2015 - June 30, 2016]





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**Hundreds Attend Open House Sun. At Co-Op Store**

Hundreds of persons turned out Sunday afternoon for an open house at Cross Roads Community Store and Service Center near Dobson. The cooperative store is owned by the people of the community.

Residents of the community showed off their store, located in an old school building they remodeled. It was stocked with funds received in the form of a \$1,000 incentive grant arranged by the Yadkin Valley Economic Development District, Inc.

Guests Sunday were treated to refreshments and, according to Mrs. Lorene Lowe, Community Action employee who works closely with the cooperative stores in the area, "It was a highly successful program."

## AGENCY OVERVIEW

Organized in 1965, the Yadkin Valley Economic Development District, Inc. (YVEDDI) is a private non-profit corporation designated as the local Community Action Agency which administers Human Services and Community Development Programs funded through Federal, and State, County Governments, United Way/Fund agencies, and other resources. Laws, regulations, and funds limit all services provided.

## MISSION STATEMENT

Dedicated to improving the lives of individuals and families in Davie, Stokes, Surry, and Yadkin Counties through a variety of programs and partnerships to build stronger communities.

## VISION STATEMENT

YVEDDI is the best Community Action Agency in North Carolina. Our caring professionals and board members work in harmony as a team to make a positive difference, promote wholesome living and connect individuals and families to tools and resources that foster success and self sufficiency.

*Programs operated by the YVEDDI must meet the Federal Poverty Index Guidelines, certain age criteria, or other guidelines.*

## Board of Directors

CINDI DIXON  
Chair Person

EDDIE HARRIS  
Vice-Chairman

MICKEY CARTNER  
Treasurer

SYLVIA JESSUP  
Secretary

DEBRA JESSUP  
Parliamentarian

MIKE CROUSE  
Chaplain

KEVIN AUSTIN

JAMES BROWN

KELLY CRAINE

BEVERLEY ESSICK

WAYNE FRYE

SHINEE GARCIA

MARK JONES

SHELBY KING

ERNEST LANKFORD

RICHARD LASKY

JO ANN LAYELL

MARY OLVERA

EDWARD STEVENS

VAN TUCKER

JIMMY WALKER

MARION WELBORN

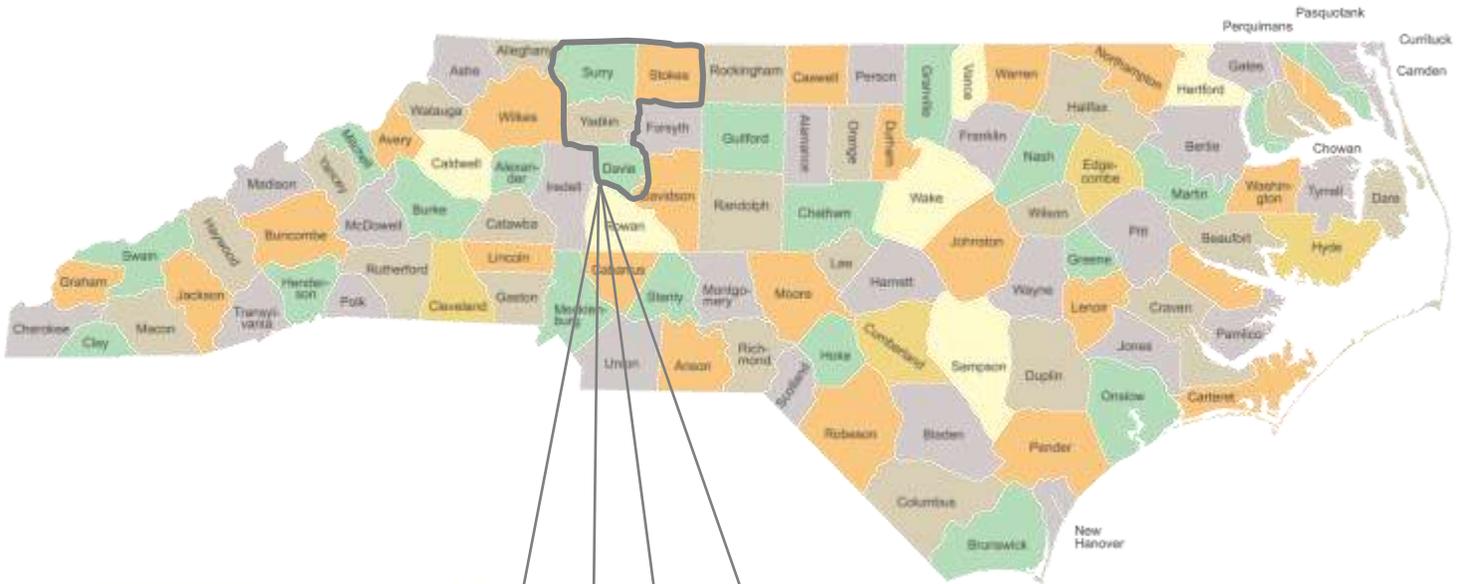
SUZANNE WRIGHT

ALICIA VERA-TRUJILLO



# Service Areas

Serving Davie, Stokes, Surry, and Yadkin Counties of North Carolina



## YVEDDI Services by County

Program	Davie	Stokes	Surry	Yadkin
Community Services (CSBG)	✓	✓	✓	✓
Domestic Violence/Sexual Assault		✓	✓	✓
Head Start	✓	✓	✓	✓
NC Pre-K	✓	✓	✓	✓
Migrant Head Start			✓	✓
Jones Family Resource Center			✓	
Retired and Senior Volunteer Program (RSVP)			✓	✓
Senior Centers			✓	✓
Senior Enrichment Program:				
• Meals-on-Wheels			✓	✓
• Congregate Nutrition			✓	✓
• Medical Transportation	✓		✓	✓
• General Transportation	✓		✓	✓
• Legal Services		✓	✓	✓
Public Transportation	✓	✓	✓	✓
Weatherization Program	✓	✓	✓	✓

### 2015 Estimated Population

Davie County - 41,753

Stokes County - 46,351

Surry County - 72,743

Yadkin County - 37,585

198,432 TOTAL Population in Service Area

Source: US Census Bureau

# Executive Director

## Letter from the Executive Director

Dear Friends of YVEDDI:

We are pleased to present the 2015-2016 Annual Report of the Yadkin Valley Economic Development District, Incorporated (YVEDDI). This report will showcase the work and outcomes achieved by a very dedicated staff under the leadership of a very engaged and supportive Board of Directors.

We remain committed to expand our resources however possible to meet the needs of our communities. Upon close of fiscal year June 30, 2016, we helped:

505 young children get a Head Start,

2,254 victims of abuse get a new start,

127 people develop life skills and enhance employability to earn a self-sustaining income,

Modified 66 homes to keep people warm in the winter and conserve energy,

Promoted senior wellness to prolong independence by delivering 40,018 homebound meals, served 23,971 congregate meals, provided 11,883 medical and general transportation trips, provided legal assistance to 180 people, and had over 51,480 who attended 5 senior centers, and

Made 186,050 trips to transport people to school, work, or medical appointments to carry out essential daily living

YVEDDI will continue to strive for continuous improvements and service expansion opportunities to make the greatest impact possible on those who need services.

With deep appreciation, we recognize our funders, donors, volunteers, partners, religious organizations, groups, and individuals who are very important to our success. We must also acknowledge our children, families, seniors, and individuals who have embraced life-altering opportunities that make our communities stronger.

Honored to serve,



Kathy Payne, Executive Director





## YVEDDI celebrates 50 years of service...

Employees and supporters of YVEDDI, gathered on September 16, 2015 to **celebrate the organization's 50th anniversary.**



## Managerial Staff

RICHARD SEIBERT

Finance Director

JANET PHILLIPS

Human Resources Director

REGINA CHAPPELL

CSBG Director

LINDA TRIVETTE

Domestic Violence/Sexual Assault Director

RHONDA WRENN

Head Start Director

YOLANDA SAFFO

Migrant Head Start Coordinator/Center Director

BRISTOL MITCHEM

L. H. Jones Family Resource Center Manager

JEFF COCKERHAM

Public Transportation Director

LISA MARTIN-MONEY

Senior Enrichment Director

DEBRA CAUDLE

RSVP Manager

JANE SURRETT

Surry County Senior Center Manager

RHONDA BEAVERS

East Bend Senior Center Manager

WENDY HAYDEN

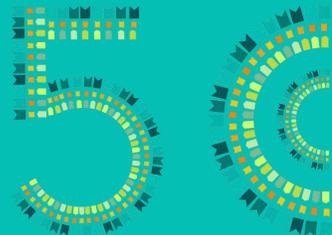
Yadkin County Senior Center Manager

GILDA PRUITT

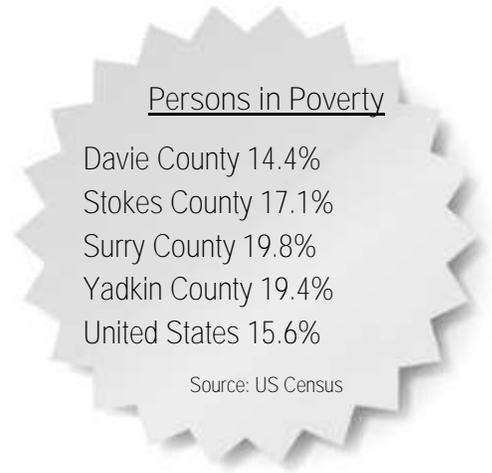
Yadkin Valley Senior Center Manager

TOMMY EADS

Weatherization Director



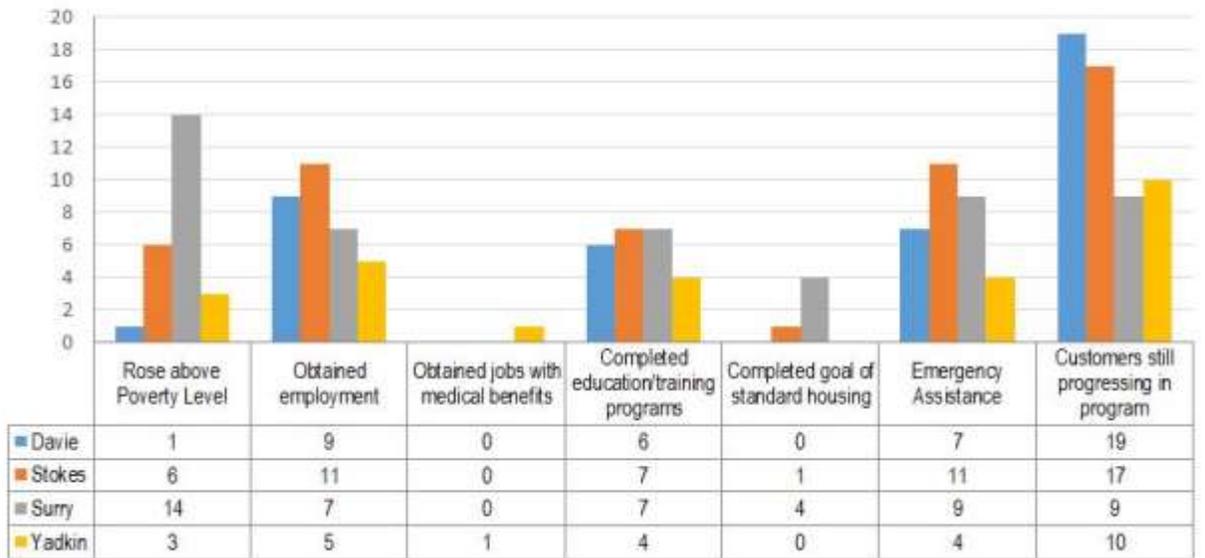
*Community Services Block Grant assists individuals and families to overcome poverty and become economically self-sufficient.*



CSBG is the acronym for Community Services Block Grant and was created by federal legislation to assist low income **individuals and families in the early 1980's**. It is also referred to as a Self-Sufficiency Program which is designed to assist individuals/families in overcoming poverty. Our service model assists customers in obtaining a higher education, resume **writing, learning good interview techniques, gaining employment in jobs paying a "living wage", and learning how to empower themselves in the process of becoming self-reliant.** We encourage customers to participate in Survival Skills classes, budgeting classes and nutrition classes while pursuing goals of employment, education, income management, housing, emergency services, and health.

FY 2015-2016 -Return on Investment (ROI) – 127 customers were served and for every CSBG dollar spent, the return on investment was \$173.18 per customer.

**Outcome**



Each customer participating in the CSBG Program has a customized plan to reach their individual goals. Not all customers have the same goals.

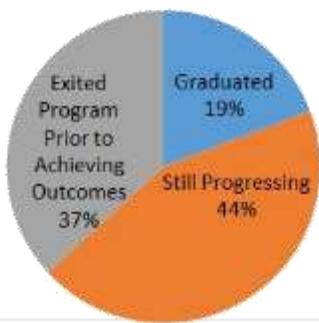
**Success Story**

Tara Wallace-Boone became a CSBG customer in 2015. She graduated successfully from our program, but that is not the end of her story.

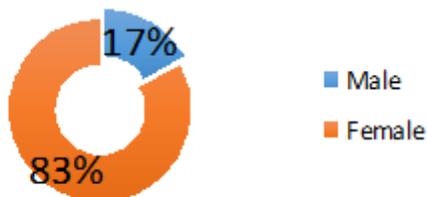
She attended our December Christmas board meeting and shared her story with our board members. She told a very heartfelt story of how the YVEDDI CSBG Program had helped her in becoming self-sufficient. Tara was a professional gymnastics coach. She and her former husband were a successful couple with two children. The family moved to North Carolina because her husband was offered a job here and things began to fall apart. She expressed how broken she was because after losing everything she had to relocate to another area and look for employment, but was not successful because she was over qualified for many positions, but desperately needed a job to provide for her children. She qualified for an EBT card to help assist with groceries, and took on five low paying jobs just to provide for her children. This is not unusual for a single parent, especially a single female - most of the customers in our program are in this category. Someone told her to contact CSBG and she became a customer and quickly utilized the counseling and support. Tara was able to get the help that she needed to get back on her feet. She got a good job and

she and her family actually had an EBT card cutting ceremony to celebrate the fact that they had worked their way out of the need for that assistance. She stated it is wonderful to have when times are hard, but it felt really good to know that they no longer needed it. Tara praised her Success Coach who coached her without prejudice, addressed her needs from immediate to long-term and offered suggestions and assistance. Tara thanked the YVEDDI CSBG team and expressed what a blessing YVEDDI has been for her. Tara said that she really wanted to pay it forward and offered to volunteer. Tara stayed in touch with us after her discharge from the program. The CSBG Director decided to restructure the program in FY 2015. She decided to hire a new full-time person in Stokes County. The job was posted on our website and advertised in the newspaper. Tara applied, was interviewed, and showed her passion and enthusiasm for what YVEDDI does for our communities. She was a good fit for the job, especially having sat on the other side of the desk, so to speak, as a former customer. Tara was hired by CSBG to become a Success Coach for Stokes County. We are thrilled that Tara is a successful former customer, as well as, a terrific motivator. We feel she is an asset to our CSBG Team and we are proud of her accomplishments.

**Customers Served**



**Served by Gender**



FY 2015-2016 Outcomes	
Customers Served	127
Graduated	24
Still Progressing	55
*Exited Program Prior to Achieving Outcomes	46

\*NOTE: of the 46 customers

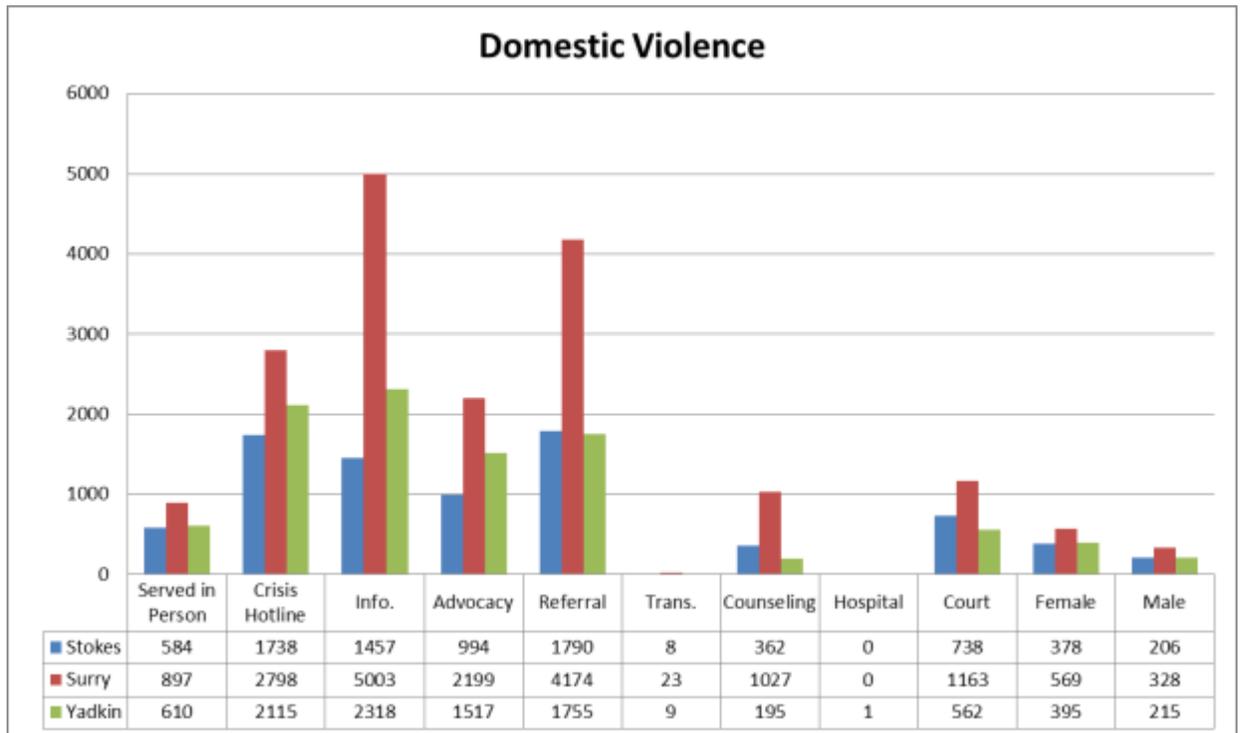
- 1 - Time Limit Expired
- 1 - Not able to work
- 1 - Death
- 3 - Customer Request
- 2 - Moved out of the service area
- 2 - Administrative Action

*Mission Statement*  
 To provide safety, supportive services and advocacy for victims of domestic violence and sexual assault.



Statistic  
 1 in 3 women and 1 in 4 men have experienced some form of physical violence by an intimate partner.  
 Source: National Coalition Against Domestic Violence

- The Domestic Violence/Sexual Assault Program provided 532 professional educational training hours to more than 11,000 students and residents.
- Established an evening peer-support group, which is now led by a survivor, with the support of a staff member during group session.
- Focus was placed on increasing the voluntary participation of support groups and other services such as job counseling, job search, resume assistance, financial budgeting, and educational assistance to aid in healing and independence. Program staff reached out to community partners and enhanced marketing strategies to increase awareness of the provision of these services.
- Established Memorandums of Understanding with multiple community agencies and also started the Domestic Violence Program Advisory Council and the Sexual Assault Response Team to enhance collaboration with community partners and to identify ways to better meet the needs of victims.
- The Yadkin DV/SA Program also moved a bilingual staff member into a full-time position, which increased the provision of Spanish-speaking services. Yadkin DV/SA Program now has a Spanish-speaking support group.
- We have partnered with Faith Action Group in Greensboro, North Carolina to host training for the Latino population.



Funded by: N.C. Council For Women, United Fund of Surry, Yadkin Valley United Fund, Yadkin County United Fund, United Fund of Stokes County, County of Stokes, County of Surry, County of Yadkin, N.C. Department of Health and Human Services, and N.C. Department of Crime Control/Governor's Crime Commission

### Volunteer Hours

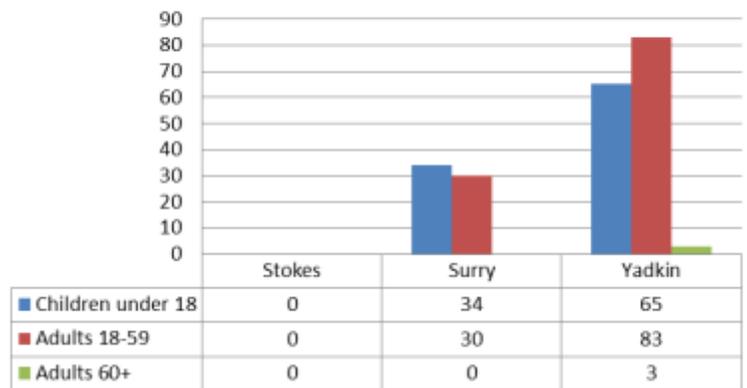


#### National Statistic

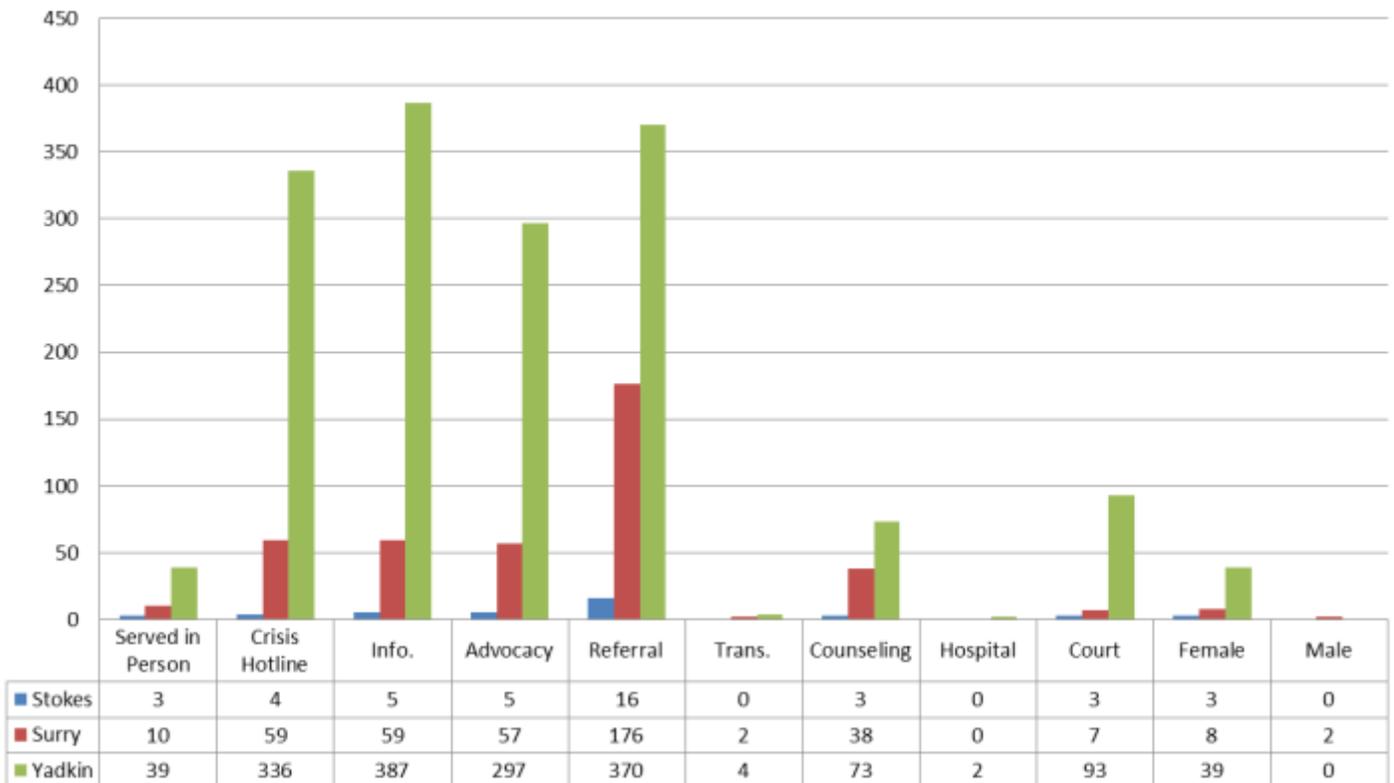
In America, one woman is fatally shot by a spouse, ex-spouse or dating partner every 14 hours.

Source: National Coalition Against Domestic Violence

### Shelter Services



### Sexual Assault





**“Be strong and courageous. Do not be afraid or terrified because of them, for the Lord your God goes with you; he will never leave you nor forsake you.”** Deuteronomy 31:6

My story began as a happy one. I was married to the man I fell in love with in college. I had known him since I was a teenager. We had a wonderful life. We were well educated and successful, had a lovely home and a beautiful child. To those looking in from the outside it would all seem perfect and for some time it was.

Over time the man I married turned into someone **I no longer recognized; into someone I was terrified of...** After 12 years of marriage my husband's behavior and personality began to slowly and dramatically change. It was a downward spiral from stability, to a life of chaos, daily fear and anxiety. Everyday was a literal gut wrenching experience. Initially I was fearful for him. My husband had become an addict. He was an alcoholic and addicted to narcotics and benzodiazepines. I feared daily that he would die and I would wake up next to my dead husband. Finally after months of knowing what he was trying to hide from me, I got the courage to confront him about his addictions and the measures he was taking to possess narcotics. This is when the fear for his safety turned to fear **for my child's safety and my own.**

My husband became angry. I knew what he was doing and it was illegal. He felt threatened; threatened that I may expose him, threatened that I would leave him, threatened that he would have to give up the only things he cared about anymore which were drugs and alcohol. He became verbally and psychologically abusive and used a threat of suicide repeatedly as a means to manipulate me. He refused to get help despite my desperate pleas, **but he didn't want to lose me. He wanted to keep me and wanted to continue his addictions.** Threatening suicide was his means of control. This causes extreme mental anguish for the victim and is a red flag that should NOT be ignored.

**A few years prior to my husband's downward spiral,** his brother who had also been an addict, had shot and murdered his wife and then killed himself. There had been no prior history of physical abuse in their relationship. When your partner threatens suicide as a means to keep you and manipulate you IT IS abuse. It is intentional and it

is meant to invoke fear.

Research and risk assessments indicate that the **“greatest risk factor for murder-suicide** is when one partner feels anxious and unsafe without the compliant **presence of the other.”** (Pamela Kulbarsh RN, BSW, 2012, officers.com). According to the National Institute of Justice, **“the most common characteristics of murder-suicide in families are a prior history of domestic violence; access to guns, increased, specific threats and a prior history of poor mental health or substance abuse.”** The most dangerous time for a woman is when she decides to leave the relationship.

In my situation I could barely function from day to day because of the fear and mental anguish. His behavior then became more frightening with threats of bodily harm towards me. **I knew I was in danger. Don't ever doubt your intuition. I knew I had to leave.** At this point I had already had to call the police to my home in **fear of my child's safety and mine. He had come home drunk, high and belligerent. The police made him leave. I couldn't keep up this life anymore. I was physically ill from the trauma. I packed up everything that would fit in my car and I left in the early morning hours while he was gone. I left all my possessions behind. Nothing mattered but our safety. All those “things” that I thought that mattered didn't matter at all. All that mattered was my child.**

This is when I went into hiding. For several days I tried to continue to beg him to get help over the phone and he refused. He was extremely angry with me for leaving. His threats continued. Before I left I had hid his gun in the home in fear that he would use it on himself. When I spoke to him he referred to his gun frequently as a further means to manipulate me and make me afraid. He wanted to know where it was. He told me he knew **where I was and begged to be “alone” with me to speak.** I refused. I was terrified of him. I ended all phone communication with him and told him I would only speak to him when he got help. With that he had my phone turned off and drained our bank account so I had no access to communicate with anyone or any access to money. This was another means to control me and **manipulate me. I didn't know what I was going to do. I had to protect my child and to make my child feel safe.** With the financial help of family, I had secured an apartment for us to live in. I continued my child in school and continued working as if everything was normal. Our apartment was empty but none of that mattered.

Continued on next page

Two months after I left, I was escorted by police back to my home to gather belongings. My husband had left fear invoking messages posted in the home. I looked for his gun. I was going to remove it; it was gone from the place I had hidden it. He had apparently been desperate to find it and he did. I confirmed that day that he knew where I was living and now I knew that he had found his gun. I no longer felt safe. I feared simply walking to my car. I made a decision in an instant to leave everything I knew behind again. I left my job, my friends, my new apartment and the town I had lived in for 10 years. Again **my instinct told me, "You're not safe, Leave!!".....And I did!** Later I found out that he had come to find me on more than one occasion. I was so relieved that I had listened to my instincts.

I started over in a new town, a new job, and a new school for my child. I constantly struggled with the **fear..."when would he find me?" He continued to harass** me daily through countless emails despite a civil protection order, which does not carry the same weight as a 50B order. I wanted to get a 50B, but I was fearful this would give away my location and that it would provoke him more. By this time I felt defeated by the court system. I relied on my family and my faith to carry me through everyday. I refused to give up even though I was in agony. I refused to be defeated. I felt worthless and abandoned for drugs and alcohol. How could my child and myself not be worth more than that? My child deserved a great life and I was going to do that to the best of my ability.

**Nine months after I left, my husband's illegal activities** due to his addictions caught up to him and he was **arrested. That's when he finally left me alone, and the** next year he was incarcerated. I could finally stop looking over my shoulder everyday. I could stop checking my rear view mirror and I could stop looking under the beds when I got home in fear that he had found me. I could stop being afraid.

The damage from the emotional and psychological abuse remained. Nightmares continued and I continued to struggle financially and emotionally to rebuild our lives from nothing, but we were making it and becoming more successful each year. My child loved school and I changed jobs and was finally able to buy a home on my own as a single mother. God protected us and blessed us beyond what I knew was possible.

Then after nearly two years of no contact from my ex-husband, I received a letter from him from prison; a letter that was manipulative and meant to invoke fear. In a second I was back in the same mental anguish as if I was

still in our marital home. I wanted a protective order. I wanted to be safe from this mental torture. I met with an attorney who told me it would be difficult. I felt extremely disheartened and unprotected. I was made to feel by several attorneys that mental and psychological abuse **isn't worthy of seeking protection from even though I** had lived in fear for my life for years. I did not have any more money to pay an attorney. I thought it was impossible to do it alone. I was scared to try.

Soon my spirits would be lifted. My sister who had been a Godsend to me for this entire journey also lived in fear of my ex-husband and had a 50C protective order against him because he had also harassed her. She had returned to have it renewed and was in the court to tell our story. She was granted a renewal. Penny, from Stokes County Yveddi Domestic Violence and Sexual Assault Program was in the courtroom that day. She approached my sister and asked about me. She asked if I had a protective order and offered her services to me.

I was very anxious to meet with Penny. I felt it would be difficult to get a protective order. She told me what to bring to be prepared for court. Penny listened to my story and she empathized with me. She really HEARD me and she encouraged me to seek protection for my child and myself. She guided me through the process and helped me fill out all the paperwork and prepare documents and evidence needed to present to the judge. I had my hearing; I was not granted an ex parte. I was discouraged again but Penny continued to encourage me and prepare me for my next hearing. At that hearing I was given the opportunity to present my story, my evidence and I was granted the protective order.

FINALLY, my prayers had been answered. I sobbed in praise and relief. I felt the first real sense of **peace that I had felt in nearly three years and I wouldn't have had it without God's protection and help from Penny** at the Stokes County YVEDDI Domestic Violence Program.

To any woman or man suffering physical, mental, emotional, psychological or sexual abuse, my advice to you would be to trust in God. Do not fear. Do not give up. Follow your instincts and seek help to protect **yourself and your family. YVEDDI's assistance gave me** peace of mind and I am eternally grateful to Penny for believing in me. Thank God for this program!

***"The Lord is with me; I will not be afraid. What can man do to me? The Lord is with me; he is my helper."*** Psalms 118:6-7

Mission Statement

To enhance the quality of life for senior adults through nutrition, transportation and legal services.

Meals on Wheels

Nutritionally-balanced lunch-time meals are delivered five (5) days a week, Monday through Friday, to eligible home-bound residents 60 years of age and older in Surry and Yadkin counties.

The meals are provided to help maintain or improve the health of seniors, thereby enabling them to stay in their own homes for as long as possible.

Meals are delivered by volunteers who are reimbursed for use of their personal vehicles.

Over 25 million Americans aged 60+ are economically insecure—living at or below 250% of the federal poverty level

Source: National Council on Aging

Homebound Meals

	Total Meals	Seniors Served
Yadkin County	18,890	95
Surry County	21,128	164

*“Everyone I’ve met who is associated with this program is so kind. The food is so good and so appreciated. I look forward to greeting those who deliver the meals. On many days, they are my only visitors.”*

YVEDDI Homebound Satisfaction Assessment Survey

Congregate Nutrition

Nutritionally-balanced noon-time meals are served five (5) days a week, Monday through Friday, to seniors 60 years of age and older at the following Nutrition Centers:

Yadkin County

East Bend  
Jonesville  
Yadkinville

Surry County

Pilot Mountain  
Mount Airy

Congregate Meals

	Total Meals	Seniors Served
Yadkin County	12,315	131
Surry County	11,656	185

Seniors are more likely to be food insecure if they live in a southern state. 9 of the 10 states with the highest rates of senior food insecurity are in the south ([Arkansas](#), [Louisiana](#), [Mississippi](#), [Tennessee](#), [North Carolina](#), [Texas](#), [South Carolina](#), [Alabama](#), and [Georgia](#)).

Source: National Council on Aging

*"I want to thank YVEDDI for what they do for me. I want you to know it is greatly appreciated.*

*The food is healthy and good.*

*The people who deliver to me are very sweet and I love all of them.*

YVEDDI Homebound Satisfaction Assessment Survey



The Cintas Walking Waggles 5K/10K event was held on April 2, 2016. More than \$20,000 was raised to help bring meals to seniors in Surry County.

Legal Services

Legal assistance is available to Surry, Stokes, and Yadkin County residents who are 60 years of age and older.

Services performed under this program are civil and non-fee producing. Examples are:

- Wills
- Deed Transactions
- Power of Attorney
- Consultations

Services are provided by local participating attorneys in each county.

Legal Services		
	Units	Seniors Served
Stokes County	47	25
Surry County	106	61
Yadkin County	27	13
TOTAL	180	99

*"We thank you for "Meals on Wheels". It has been a real blessing since we can no longer prepare our meals safely with both of us using walkers."*

YVEDDI Homebound Satisfaction Assessment Survey

*"A driver put bars up for me to hold onto, ramps to help me and put plastic on the windows. I am on a walker. Another driver encourages me so I won't get low."*

YVEDDI Homebound Satisfaction Assessment Survey



An estimated one in five adults over age 50 - at least 8 million - are affected by isolation. Prolonged isolation can be as bad for your health as smoking 15 cigarettes a day.

-AARP Foundation-



Did you know?

- All YVEDDI nutrition sites are inspected and graded by the local health departments, just like a restaurant? All sites maintain a Grade A.
- YVEDDI-OAA successfully completed the 2016 Operation Fan Heat Relief Program in Yadkin county. 15 fans were purchased and distributed to seniors in Yadkin County with grant funding from Duke Energy, Dominion Resources, and Valassis.
- YVEDDI-OAA successfully completed the 2016 N.C. Senior Farmer’s Market Nutrition Program, distributing 980 vouchers, worth \$3 each, to seniors in Surry and Yadkin counties. The program requires each eligible senior to receive seven vouchers. This enabled 140 seniors to purchase \$21 worth of fresh produce at farmer’s markets, thereby enhancing their ability to increase securing food with a nutritional value.
- YVEDDI-OAA staff successfully conducted fundraisers that added more than \$30,000 in additional funding to purchase meals.
- YVEDDI-OAA volunteers contributed 24,103 hours of volunteerism to delivering meals and assisting site managers with serving congregate meals. This is a value of \$529,542!

Transportation

Medical and general transportation is available to eligible persons age 60 and older in Davie, Surry and Yadkin counties.

Transportation is provided for seniors attending Congregate Nutrition Centers in Surry and Yadkin Counties and for supportive services for these centers.

General Transportation		
	Units	Seniors Served
Davie County	6,286	29
Surry County	3119	54
Yadkin County	676	59
TOTAL	10,081	142

Medical Transportation		
	Units	Seniors Served
Davie County	714	13
Surry County	893	25
Yadkin County	195	3
TOTAL	1,802	41

*“The program has been a Godsend for myself and my wife. Lots of times this is the only meal we get for the day. We are both sick and I try to fix things that I can but it is not that good. I am so thankful for the drivers who always listen to hard issues that I have.”*

YVEDDI Homebound Satisfaction Assessment Survey

Population  
Persons 65 years and older as of  
July 1, 2015

- Davie County 19.6%
- Stokes County 19.7%
- Surry County 19.7%
- Yadkin County 18.8%
- United States 14.9%

Source: US Census Bureau



*Mission Statement*

*To improve or maintain independent wellness for the older adult through advocacy and vigorous programming.*

The Senior Centers provide services to help keep seniors active and healthy so they are able to maintain their independence in their own home as long as possible.

Typical activities provided at YVEDDI Senior Centers include:

- Health Screenings and Education
- Community Resource Referral
- Volunteer Opportunities
- Support Groups
- Community Gardening
- Dance Classes
- Arts and Crafts
- Chorus
- Day Trips and Tours
- Book Clubs
- Lifelong Learning Talks
- Games
- Bowling
- Exercise Classes and Equipment
- Dinners and Dances with Entertainment
- Social/Holiday Events
- Senior Games
- Yoga
- Tai Chi
- Senior Theatre
- Pickleball
- BINGO

	Services Provided	Participants (Unduplicated)
East Bend Senior Center	14,484	586
Yadkin County Senior Center	14,887	851
Yadkin Valley Senior Center	16,528	532
Surry County Senior Center (Mt. Airy/Pilot Mountain)	13,484	949
TOTAL	51,480	2,918

*About 29% of people age 65-plus live alone and twice as many woman live alone as men. Almost 50% of older woman age 75-plus live alone.*

*-Administration on Community Living (May 2016)-*

Financial Review			
	Budget	Actual	Fundraiser Efforts
East Bend Senior Center	\$76,285	\$77,957	\$8,407
Yadkin County Senior Center	\$73,080	\$67,968	\$6,658
Yadkin Valley Senior Center	\$83,765	\$69,095	\$4,660
Mt. Airy Senior Center	\$70,422	\$95,331	\$6,233
Pilot Mountain Senior Center	\$23,085	\$22,423	
TOTAL	\$326,637	\$332,774	\$25,958

**FACT**

Older adults who describe themselves as lonely have a 59% greater risk of functional decline and a 45% greater risk of death.

-University of California-



## Providing Comfort

Volunteers meet every Wednesday to make Prayer Shawls for hospice patients.

Much love goes into each one and every other month there is a Prayer Shawl Dedication before they are delivered to hospice patients being served by Mountain Valley Hospice in Surry and Yadkin Counties.

There have been over 3,000 Prayer Shawls made in the last few years with yarn that was purchased by funds raised at fundraiser events.

### Success Story

Walking through the door in her white cowgirl hat, red bandana and a smile seemingly more than a mile wide, she enters the senior center, arm and arm with her sister for a fun night at the Western Hoe Down. This may not sound like it means a lot to most people, but to a daughter that was following close behind, it meant the world.

Later that evening, we were approached by this daughter. **"You see how happy my momma is?" "Yes" we responded, "she is always happy!" The reply brought tears to our eyes... "You see that's where you are mistaken. In these last few months that my momma has been coming to the senior center, it has been the first time that we have seen her smile in two years, since daddy passed away. And you see her out there with her sister? They hadn't spoken in 5 years, until they started visiting the center together. This place and the people who are here have given my momma a purpose and reconnected her with family, and it has brought happiness into her life again. There is no way that myself or my siblings could ever thank you enough for the transformation we have witnessed in our momma. This center is so much more than a place to come for lunch. It is a place that gives seniors purpose when they feel all has been lost. Thank you for all you have done for my momma."**

**With smiles filling the room, we all agree... THAT is what the senior center is all about.**

## Making a Difference

One example of what we see daily at the Senior Centers:

One day at lunch, I was enjoying a hotdog with a group of folks, and asked one of the seniors about what she was **going to have for dinner that night. She said "probably nothing unless I get really hungry then I'll eat a cracker or two."** I responded by saying **"a cracker or two? That's not enough to fill ya up!"** She responded **"Eating lunch here every day is usually the only real meal I get."** She proceeded to tell me that the senior center is what gives her a reason to get up in the mornings. She told me that she lives alone and she does not see her family often. It was one of those moments that left me feeling so selfish and unappreciative. The senior center is more than a recreation facility for the aging population; it's a home where family resides, meals are shared, and love is a constant.

*~Yadkin Valley Senior Center ~*

## Impact in the Community

- The Senior Centers provided a combined 51,480 services to seniors age 50+.

Some of those services include Matter of Balance classes, new exercise equipment, exercise classes at no charge to the seniors, day trips, Senior Games, art classes and outreach events in the community that reach more than 200+ people at a time.

# *Our Population is Aging*

## *NC Counties with more People 60+ than 0-17*

in 2013 (actual)



■ Counties with more 60+ than 0-17 (90)  
■ Counties with more 0-17 than 60+ (40)

Source: NC State Data Center, 10/1/2014

in 2025 (forecast)



■ Counties with more 60+ than 0-17 (90)  
■ Counties with more 0-17 than 60+ (10)

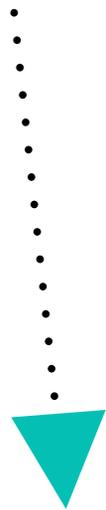
## *What's Happening in North Carolina?*

- NC ranks 9th nationally in total population
- 9th in population of 60/65+
- 10th in population of 85+
- 65+ will more than double in 30 years
- 85+ will more than triple by 2050

Life expectancy, baby boomers and advances in assistive and medical technology allow more people with chronic illness and disabling conditions to live longer and independently in the community.

*RSVP recruits, places, and supports older citizens in humanitarian pursuits affecting measurable improvements in community life in Surry, and Yadkin Counties.*

RSVP is one of the largest volunteer networks in the nation for people ages 55 and older. The RSVP Program gives seniors an opportunity to use their talents and the skills **they've learned over the years and even develop new ones** while serving in a variety of volunteer activities within their communities.



Surry County		Yadkin County	
Volunteer Hours	16,480	Volunteer Hours	6,308
Clients Served	8511	Clients Served	3,606
Volunteers	98	Volunteers	64
Stations	10	Stations	7

Bill Wheeler is a volunteer for the Meals on Wheels Program in Surry County. He loves helping seniors in his community. Once when he was delivering the meals from the Pilot Mountain Senior Center, he found one of the clients had fallen. She was up sitting in the chair when he arrived, but as soon as he heard about her fall he contacted Surry County Home Health. They came and took her to the doctor to have her checked out. One of the local churches provided her with a Lifeline.

On another occasion, Bill found one of the clients without heat. It was 45 degrees in her house, so he **bundled her up with a coat, hat, & gloves and then drove her to her son's house. They met her son on the way there and Bill explained to him that her heat wasn't working. The son called someone to fix her heat and she stayed with her son until it was fixed.**

These are just two of the many occasions when a volunteer goes above and beyond for the seniors in the community. Bill has been a volunteer for over twenty years and he stated that he does it because he loves to volunteer. He and his wife visit the homebound seniors and the nursing homes on the week-ends. He loves helping people. It makes him feel good about himself.

**Seniors' Health Insurance Information Program (SHIIP)**

SHIIP is a division of the North Carolina Department of Insurance and can assist anyone with questions about Medicare Part D coverage information and enrollment. Trained SHIIP counselors are available for one-on-one appointments in all 100 North Carolina counties. This past year we helped 263 clients in Yadkin County with insurance information.

Volunteering in American  
2015

- 62.8 million Americans Volunteer
- 7.9 billion Hours Volunteered
- \$184 billion Estimated Value of Volunteering

Source: Corp. for National & Community Service

Funded by the North Carolina Department of Insurance, Senior Health Insurance Information Program (SHIIP), Corporation for National and Community Service, County of Davie, County of Surry, County of Yadkin, Yadkin County United Fund, and United Fund of Surry

### Program Mission

The YVEDDI Head Start Program will continuously establish and evaluate program practices that will bring about the greatest success for children and families.

### Program Description/Purpose

In 22 classrooms (15 sites), Head Start serves 385 children ages 3-5 years to prepare them for Kindergarten and works with families to promote self-sufficiency.

Operational hours are 8:00 AM – 2:30 PM, Monday through Friday. All services are free for families who meet federal income guidelines.

### Services to Our Families

YVEDDI Head Start places significant emphasis on helping our families set and obtain goals as a means of working towards self-sufficiency. Our program is active in our communities, collaborating with other agencies to introduce needed resources to the families that we serve. Our family engagement practices teach families to be an advocate for their child and to actively participate in **their child's education. Parents have a voice in program decision making** by serving on our Parent Committees and Policy Council.

Head Start prepares children for kindergarten in high quality centers and works with the families to promote self-sufficiency

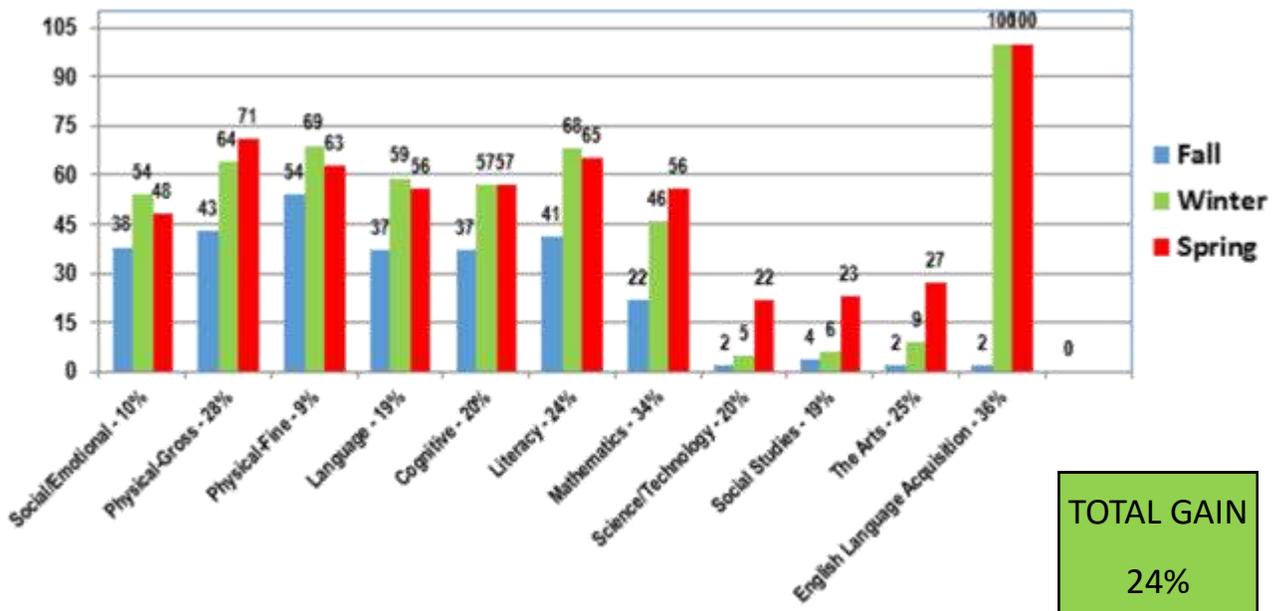
### Letter from Parents...

Jonesville Head Start

*I want to thank Mrs. Renee for paying close attention to my child the day her sugar dropped. We took her to the doctor, they did testing and a few days later, I found out that my child has Hypoglycemia. I thank God that she was watching so close. Many teachers would have over looked it. I wish I could have her every year for my child. She is a blessing to my family and my child loves her so much. Again, I want to say thank you for all the things you do. I really hope we can get it under control so she can go back next year.*

Thank you,

A.B.



YVEDDI Head Start has a comprehensive education service plan that provides all children with the skills they will need to be successful when they enter public school. Our school readiness program is aligned with Foundations, the plan used by public schools, in order to ensure each child's success. School readiness goals are developed by staff and parents working together, demonstrating that everyone plays an important role in the child's success. At a minimum, 10% of our enrollment is children with disabilities. Services and therapies are provided for each child while attending Head Start.

Health Services

YVEDDI Head Start believes that in order for a child to be successful they must be in good health. Our curricula place a focus on teaching children healthy habits and personal safety. We provide two meals and a snack each day that are nutritious and are low in fat, salt, and sugar. YVEDDI Head Start makes sure that each child has a medical home. Hearing, vision, dental, and BMI screenings are conducted for each child and follow-up visits to the dentist, optometrist, or other health care providers are completed. Mental health observations are conducted throughout the school year and mental health services are offered to children and families if a concern is identified.

Monitoring and Quality Assurance

The Head Start Program participates in continuous monitoring to ensure compliance and that high quality services are maintained. Our monitoring is done by various methods including self-monitoring, inspections at the county and state level and by the Federal Government. YVEDDI Head Start completed two federal monitoring reviews during the 2015-2016 school year in the areas of Health & Safety and School Readiness & Quality Assurance. Both of these reviews were successful with 100% compliance within our program.

Transportation: We provided transportation for 197 of our children last year.

We work with the public school system and other entities to ensure that children with diagnosed disabilities receive the necessary services for their success. Last year we served 51 children with special needs.

Child Outcomes

Three times per year we assess and report on each child's progress in the Head Start program. In summary, our goal is to find out what the children already know and use our assessment to help them become "School Ready". By having a detailed outcomes plan and implementing each part, we are able to form a strategy for each child's development process.

Letter From Parents...

*I just wanted to personally thank you and the Head Start Program.*

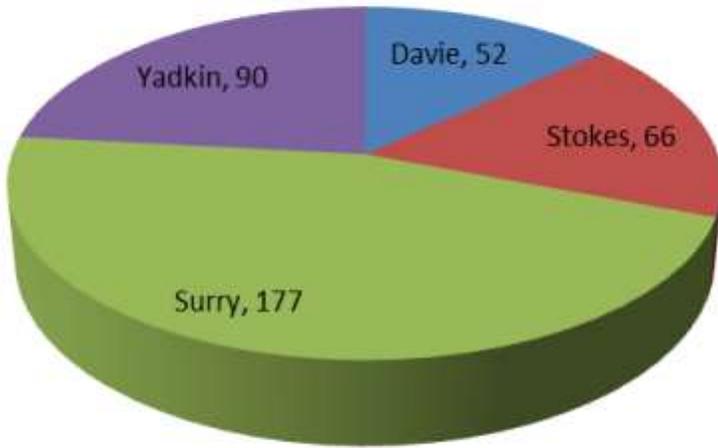
*The eye test given to my child at orientation prompted us to see an eye doctor. He has a condition that would have lead to blindness if not caught early. Because of the screening you did, we caught it at the perfect time to correct to possible perfect vision.*

*If we had waited until, age 5 and found it in Kindergarten, it would be too late to correct. Head Start saved his eyesight.*

*Thank you,  
Walnut Cove, NC*



### Number of children served by county



Teacher Education	
Advanced Degree	4%
Baccalaureate Degree	68%
Associate Degree	28%
Assistant Teach Education	
Associate Degree	68%
Other Credential/CDA	32%

Families	
Number of children who did not complete program	66
Funded Enrollment	385
Number Served	451
Avg. Monthly Enrollment	85.242%
Type of Eligibility	
Below 100% Poverty	76.85%
100-130% Poverty	14.1%
Above Income	6.1%
Public Assistance	1.7%
Homeless	2

Parent Involvement Activities	
Program Volunteers	484
Parent Meetings	150
Policy Council Meetings	10
Agency Board Member	1
Parent Educational Workshops (1 per year-attendance)	20%
Curriculum Planning Participation	100%

Health Services	
Received medical exams	100%
Received dental exams	100%
Medical home at end of enrollment	100%
Dental home at end of enrollment	100%
Received preventive dental care	100%
Referred children who received Mental Health Services	100%



Head Start field trip in the 1960's

Revenue		Expenditures	
Federal	\$2,458,161	Federal	\$2,458,161
NC Pre-K	\$547,852	NC Pre-K	\$547,852
County/Local Funds	\$8,030	County/Local Funds	\$8,030
Food Program	\$300,000	Food Program	\$300,000

County and NC Pre-K funds are used toward the required non-federal match

### Success Story

In December of 2015, a parent came to the Family Resource Center to speak to a Family Advocate about the possibility of enrolling her child in our program. She had recently moved to the area and without employment, could not locate housing. The mother found the local homeless shelter that could provide lodging and staff there directed her to our program for possible services.

Given the family was homeless, the child was immediately placed in a classroom. The Family Advocate began working with the mother to set goals for herself and for her child. She wanted to be employed and to eventually find her own residence. Our staff worked with her and determined a list of resources for employment and she was eventually hired and was able to work while her child attended Head Start.

The Family Advocate kept in close contact with the parent and offered any assistance possible to help her reach her goals. After two months at the shelter, the mother was able to find a residence that she could afford and she and her daughter moved in to their very own home. The mother was very excited to call and inform the Advocate that her address had changed and again the Advocate offered help.

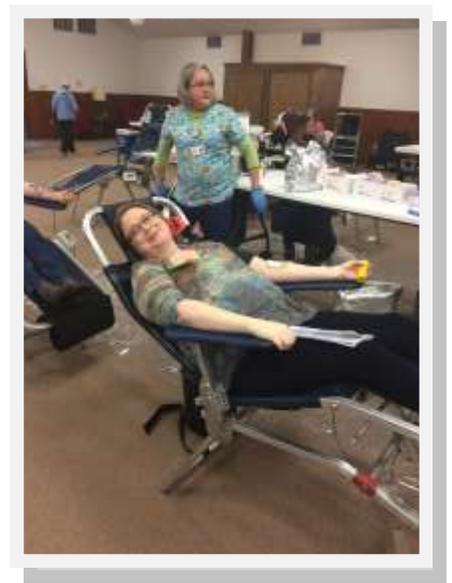
The Surry Family Advocates and Health Supervisor collected two baskets of household items and decorations and presented them to her at her new home. She was very appreciative and grateful for the assistance and encouragement that she had received from her new Head Start family.

### 2015 Annual Blood Drive

On November 25, 2015, YVEDDI Head Start worked with the American Red Cross and hosted a Blood Drive in honor of Shane Stout.

Shane is the Head Start Facilities Supervisor and he is battling cancer. Throughout treatment for cancer, Shane has depended on lifesaving blood transfusions. We were grateful for the opportunity to honor Shane and his family during this event and were so glad that he was feeling well enough to attend.

Thirty-one people attended the event and the American Red Cross was able to collect 30 units of blood.

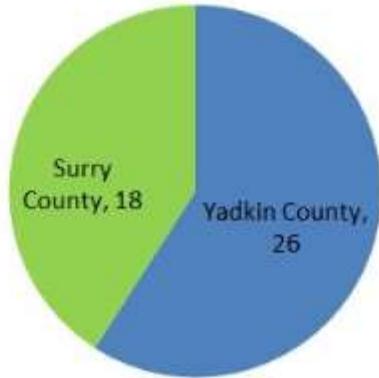


Shane Stout with wife, Cathy and sons, Grayson and Ethan

YVEDDI Migrant Head Start is committed to strengthening the growth and development of each child that we serve. We are dedicated to our children and their families and we maintain respect for their culture, ensure confidentiality and assist with shared decision making for their overall well-being.

The YVEDDI Migrant Head Start program operates from June through October for children ages 6 weeks to 5 years. The program provides comprehensive family support and child development services for 41 children of migrant farm workers who have moved to Surry or Yadkin Counties within the last 24 months; and for seasonal migrant families who no longer move but continue to work in agriculture as their main source of income.

### Children Served by County



The YVEDDI Migrant Head Start Program assesses **each child's development three times per season**. Data from the assessments is used to generate reports for parents so that they may work with the children at home as their primary educator. Data is also used to guide teaching staff with lesson planning so that children are provided optimal individual learning opportunities. Our goal is to identify and track the development of each child in order to help them become "school ready". **Our program has a detailed outcomes plan which allows us to form a strategy for each child's development.**

Infant overall gains were 3.54%  
 Toddler overall gains were 2.22%  
 Preschool overall gains were 4.08%

Revenue	Expenditures
Federal- \$436,916	Federal- \$436,916
Food Program- \$11,000	Food Program- \$11,000
Required Non-Federal Match- \$43,691.60	
Proposed Budget for 2017-2018	
Federal- \$394,281 (PA 23- \$388,401 + PA 20- \$5,880)	
Food Program- \$11,000	
Required Non-Federal Match- \$43,809	



Age of Enrolled Children	
6 weeks - 12 months of age	6
1 Year olds	4
2 year olds	6
3 year olds	13
4 year olds	14
5 year olds	1

Health Services	
Received medical exams	100%
Received dental exams	93%
Medical home at the end of enrollment	100%
Dental home at the end of enrollment	100%
Received preventive dental care	100%
Received mental health assessment	100%

### School Readiness Initiative

In order to ensure school readiness for children, YVEDDI Migrant Head Start developed a School Readiness Committee. The committee members work together to provide specific details and information on activities related to school readiness. The committee includes perspectives from the **local LEA's, the YVEDDI Regional Head Start Program, program management staff, parents of enrolled children, and members of the program's Parent Policy Committee.**

YVEDDI Migrant Head Start School Readiness Plan  
Overview



YVEDDI Migrant Head Start has aligned our school readiness goals with the Foundations (Early Learning Strategies for NC Preschoolers and Strategies for Guiding Their Success).

These goals are believed to be age-appropriate for our children and address the domains of learning that we measure through our ongoing assessments.

Data to support the achievement of the goals is aggregated and analyzed after each child assessment is completed. Assessments are conducted periodically throughout the season for the enrolled children from birth to 5 years of age. The data gathered is used to determine progress made towards meeting our goals, informing parents and the community of the results, and to guide any necessary program improvements to curriculum, teaching, instructional strategies, professional development, program design, and to assist with other program decisions.

The school readiness goals are shared with parents and center staff will determine each child's progress in language and literacy, cognition and general knowledge, approaches to learning, physical well-being and motor development, and social and emotional development. All assessment data gathered will be used to individualize services and teaching to provide the best support to each child.

YVEDDI Migrant Head Start will share collected school readiness information with the public schools as part of our transition packet for the pre-school age children transitioning into kindergarten.

Parent Involvement Activities	
Program Volunteers	70 volunteers @ 2,564 hours
Parent Meetings	3
Policy Committee Meetings	3
Agency Board Member	1
Agency ECMHSP Policy Council Member	1



Families	
Funded Enrollment	41
Number of Children Served	44
Disabilities Children Served	1
Number of Children Who Left Prior to End of the Season	14
Number of Families Served	36
Below Federal Poverty Guidelines	100%
Average Monthly Enrollment	84.96%

Teacher Education	
Baccalaureate Degree	2
Associates Degree	3
CDA	2



### Mission Statement

To make a difference for local individuals and families through programs that address their various needs.

Program Description/Purpose: **YVEDDI's** Jones Family Resource Center (JFRC) is a multi-purpose center which addresses various needs of the community. Programs are offered regularly to promote health and wellness, education, recreation, socialization and volunteerism.

The Jones Family Resource Center coordinates and partners with numerous local agencies, colleges, schools, businesses and individuals to offer a variety of services and opportunities that appeal to the interests and needs of the community.

The center is open Monday through Friday from 8:00 a.m. to 4:30 p.m. and has extended operating hours (evenings/weekends) for programs that are sponsored by JFRC occupants. The center is closed on holidays and weekends.

Current Occupants:

- Grace's Closet
- J.J. Jones Alumni Association
- Piedmont Triad Regional Council eLink
- Surry Community College
- YVEDDI Community Services Block Grant Program
- YVEDDI Head Start & NCPK
- YVEDDI Senior Center
- YVEDDI Senior Enrichment Program
- Yokefellow

The Jones Family Resource Center is administered by the Yadkin Valley Economic Development District, Inc.

The Center has two budgets:

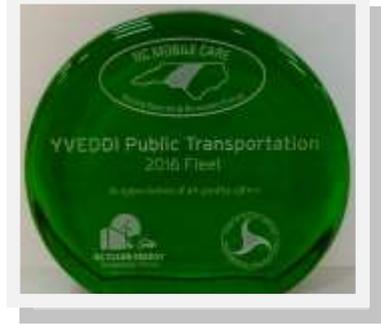
- 1) Facilities – **Funded through the occupants' cost-sharing** fees.
- 2) Operations - Funded by the County of Surry, fundraisers, community use fees, and general contributions.

Other Important Information:

- The YVEDDI Retired Senior Volunteer program relocated to the Yadkin Valley Senior Center
- **The JFRC continues to receive in-kind labor** through the Urban League program. Two employees stationed at the JFRC work 20 hours per week. They are employed and paid through the Urban League.
- **A local church provides four volunteers 3-4 hours** a week that help with numerous activities and projects.
- **The JFRC** was the recipient of a number of in-kind projects from the County of Surry. This saved a substantial amount on money on labor and materials.

Service Statistics:  
Total services provided: 116,838





*Mission Statement*  
 To serve the mobility needs of a four-county region by using all means of mobility available.

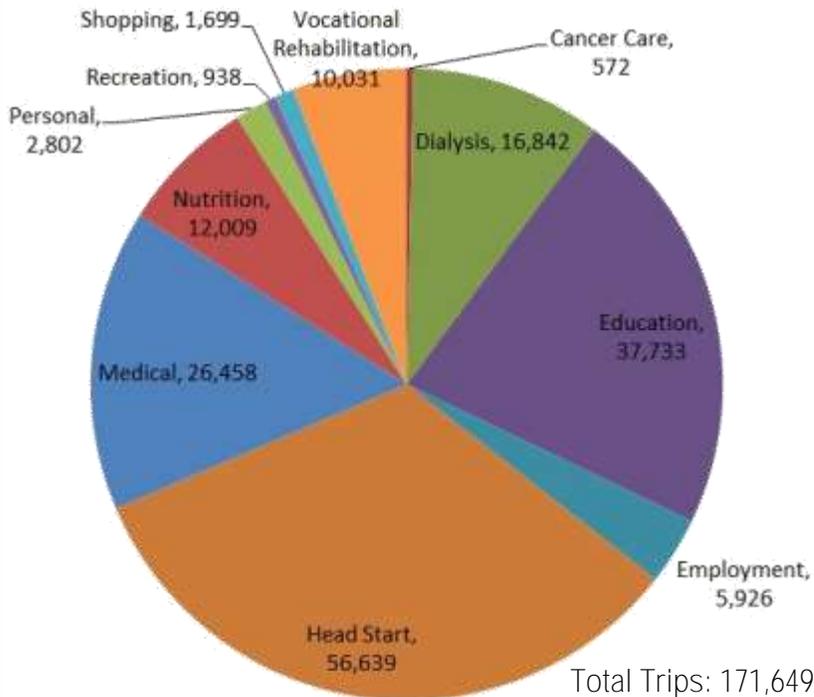
YVEDDI Public Transportation is a regional transportation system providing a variety of transit services and programs to groups and individuals in Davie, Stokes, Surry, and Yadkin Counties.

Some of the types of trips provided are: congregate nutrition, special events, and youth activities. Contracted services are available for elementary, developmental and preschool transportation; trips for medical services; shopping for daily living supplies; and transportation to work. Services are available to people with transportation challenges, including the elderly and disabled, veterans, and others. We also operate a rural general public program for a small fee as funding and vehicles are available.

Vehicle Types

- Sedans
- Wheelchair Vans
- Mini Vans
- Light Transit Buses (20'-25')

Trip Purposes



Vehicle Hours: 119,186

*N.C. Clean Energy Technology Center Announces 10th Annual Clean Air Award Winners*

Raleigh, N.C. (October 27, 2016) – The North Carolina Clean Energy Technology Center (NCCETC) recently announced the winners of the 2016 Mobile Clean Air Renewable Energy (CARE) Awards at a lunch and learn for vehicle fleet managers held at North Carolina State University. The MobileCARE awards are an annual initiative to recognize individual and organizational efforts of reducing transportation related emissions in North Carolina. Nominees are encouraged to reduce emissions by promoting fuel diversity and fuel economy through alternative fuels, advanced technologies, vehicle efficiency, and other best practices. This year's selection committee consisted of members from the NCCETC, the North Carolina Department of Environmental Quality's Division of Air Quality, and the North Carolina Department of Transportation. Candidates for the 10th annual MobileCARE awards were sought in the following four categories: Individual, Technology/Fuel Provider, Organization, and Fleet.

*The following were this year's award winners:*

**Fleet – YVEDDI Public Transportation**  
 YVEDDI is a public transportation agency located in Davie, Stokes, Surry, and Yadkin counties in North Carolina. The agency began implementing alternative fuels a few years ago with an initial conversion of five buses to propane autogas. In 2016, YVEDDI converted another seven vehicles to propane autogas with plans to convert another 14 vehicles in the near future. With these numbers, YVEDDI is currently operating 40% of its fleet on propane autogas with plans to be close to 85% in the near future. This high utilization rate has led the transportation agency to see significant cost savings and reductions in vehicle emissions.

Rural Operating Assistance Program (ROAP) Trips			
County	Funds Disbursed	Trips provided	Cost of funded trip
<b>Davie</b>			
Elderly & Disabled	55,584.00	2190	\$25.38
Employment	5,120.42	394	\$13.00
Rural General Public	67,274.44	2539	\$26.50
Total	\$127,978.86	5123	
<b>Stokes</b>			
Elderly & Disabled	\$53,342.00	1954	\$27.30
Employment	\$10,304.06	294	\$35.05
Rural General Public	\$68,761.11	1564	\$43.96
Total	\$132,407.17	3812	
<b>Surry</b>			
Elderly & Disabled	\$70,864.00	3109	\$22.79
Employment	\$18,603.00	1002	\$18.57
Rural General Public	\$101,468.89	3356	\$30.24
Total	\$190,935.89	7467	
<b>Yadkin County</b>			
Elderly & Disabled	\$53,782.00	1910	\$28.16
Employment	\$10,593.00	411	\$25.77
Rural General Public	\$70,991.11	1309	\$54.23
Total	\$135,366.11	3630	



Funded by the N.C. Department of Transportation, Federal Transit Administration, County of Davie, County of Stokes, County of Surry, County of Yadkin, user fees, and contract revenues

### Success Story

Recently we met a man at a job fair where we were participating. The gentleman told us how he had lost his job and moved to North Carolina because he heard that there were employment opportunities. He said that he was here with his wife and two children and that he had no luck finding employment. At the time they were living at the local shelter and it was just tearing him up inside that he was not able to provide for his family.

We gave him a business card and asked him to call us the following Tuesday. He did, and by that time we had spoken to a fellow Community Collaborative Member and set him up with an interview at the local temporary employment agency. When we told him of **the employment opportunity he was so excited but then his voice fell and he said; but I don't have a way to get there and if** they find a job to place me at how would I get to and from work? We told him that we had already faxed the paperwork to the office manager of the shelter he was living at and all he had to do was fill it out and fax it back to us and we could arrange for him to ride with YVEDDI through our Employment Fund Program.

**He began crying and thanking us for helping him and his family and he couldn't wait to tell his wife the wonderful news. After the interview he was assigned to a local candle factory and in just a short time they asked him if he wanted full time employment. He called us with the GREAT news and said that while he was working his wife was searching for an apartment and in no time they found one that they could afford.**

The family moved into their new home and the husband is still working and providing for his family. We spoke to him a few weeks ago and he says that **although he and his family love YVEDDI's services they are working hard to save every extra penny in hopes of getting a vehicle very soon.**



*The Weatherization Assistance Program improves energy efficiency, household safety, and educates the public about maintaining energy efficiency.*

Weatherization Assistance Program

The Weatherization Assistance Program is designed to help low-income households overcome the high cost of energy through the installation of weatherization and energy-conserving measures. Weatherization includes: adding insulation to the attic, floor, and when possible, the exterior walls of the home; weather stripping doors and attic hatches; sealing air leaks around plumbing and electrical chases; sealing and insulating ductwork; insulating the water heater and hot water pipes; and sealing other sources of air infiltration. Electrical usage can be reduced by using compact fluorescent bulbs, water-conserving showerheads and faucet aerators, and by replacing old refrigerators with new energy-efficient ones.

All of the materials and services are free of charge to eligible, owner-occupied homes. Having a home that is warm and safe greatly improves the comfort and enjoyment of those who live there.

Weatherized Homes	
Davie County	9
Stokes County	12
Surry County	24
Yadkin County	10
Total	55



Success Story

We had the opportunity to install a heat pump for an elderly lady in Mt. Airy and we are glad that we were able to meet the need.

This woman turned 99 years old this year and until just recently, she heated her small house with a kerosene-fueled monitor heater.

Now she has a brand new heat pump. This is the first time in her long life that she has had central heat in her home. She has spent a lot of time during the cold winter months sitting in front of her kerosene heater and now she can move freely throughout her house without worrying about being cold.

The weatherization program makes a difference!



This improved the comfort and safety of 123 people and helped them reduce their utility expenses.



*The Heating and Air Repair and Replacement Program (HARRP)  
Repairs or replaces heating and cooling systems for low-income households.*

The Heating Appliance Repair/Replacement Program is part of the Weatherization Program.

**HARRP's purpose is to provide heat and air conditioning to qualifying households by repairing or replacing a heating system that isn't functioning to the manufacturer's standards or where an adequate heat source doesn't exist.**



30 heating systems were repaired or replaced, touching the lives of 78 people.



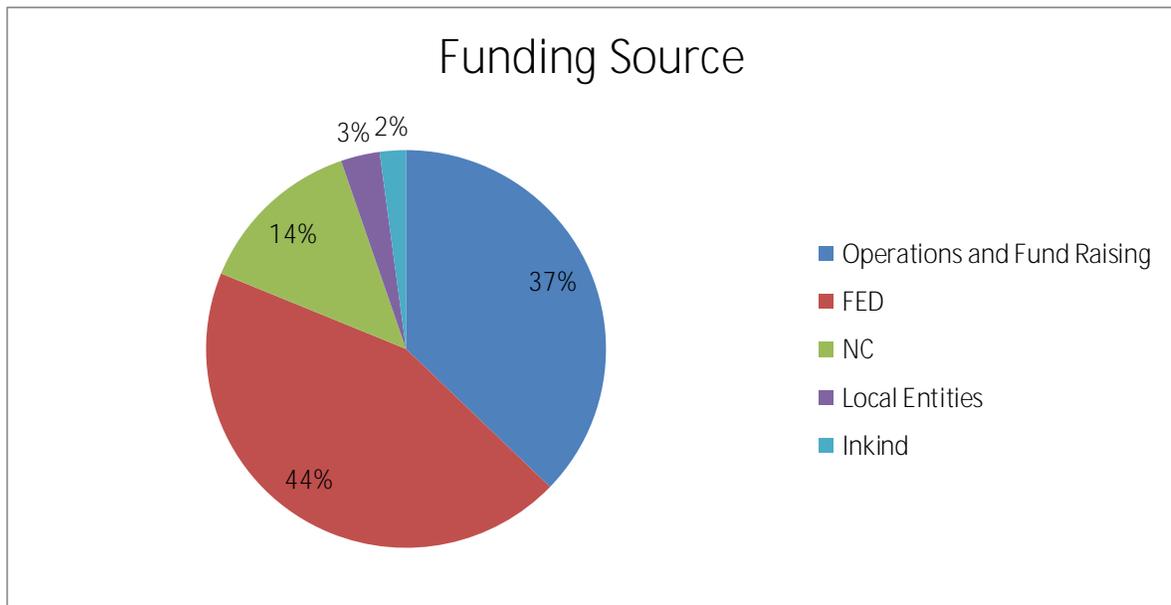
### Duke Energy Helping Home Fund

In addition to the state-funded program, we have had the opportunity to administer the Duke Energy Helping Home Fund in our service area from January 2015 through December 2016. Duke Energy provided funds to assist their income-qualified customers in addressing no-heat situations or poorly functioning heating systems by installation and/or conversion to energy efficient heating/cooling systems. In addition, funding was provided for the replacement of older, inefficient appliances, correcting health and safety concerns, and the installation of weatherization measures. During our 2015-2016 Fiscal Year, we served 258 people in 120 households through the Helping Home Fund.

A breakdown of the projects completed is listed in the chart below.

County	Appliance Replacement	Health & Safety	Heating System	Weatherization	Households Served	People Served
Davie	9	9	11	4	17	32
Stokes	11	18	22	1	27	68
Surry	11	19	28	5	45	89
Yadkin	9	12	20	3	31	69
Total	40	58	81	13	120	258

Fund Source	Dollar Amount	
Operations and Fund Raising	\$4,742,194	37%
FED	\$5,607,925	44%
NC	\$1,725,671	14%
Local Entities	\$401,191	3%
Inkind	\$269,943	2%
TOTAL INCOME	\$12,746,924	100%



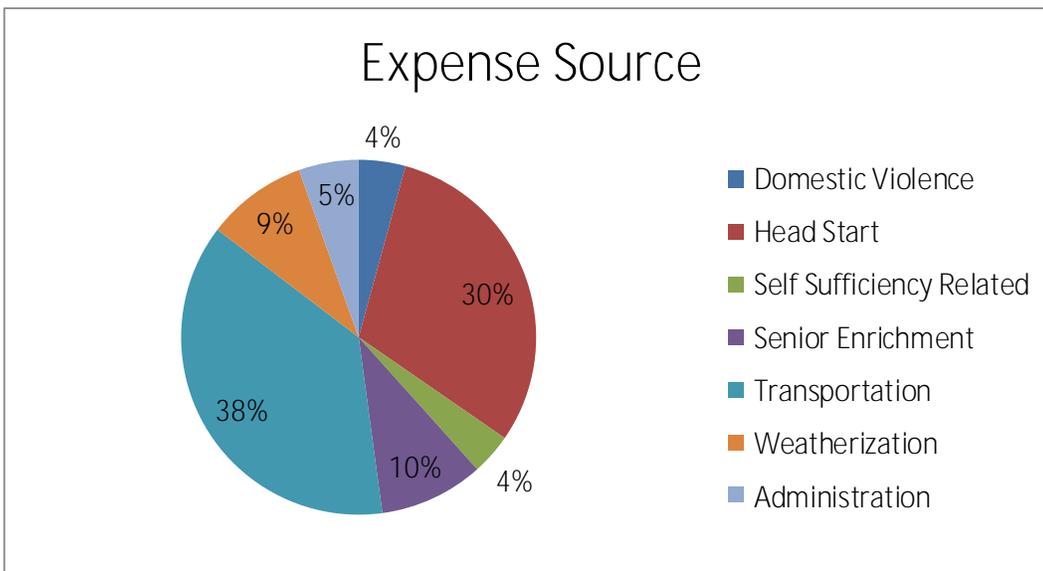
For the period ending June 30, 2016, a recommendation related to the capitalization of property, plant and equipment in prior years was identified and remediated as of June 30, 2016.

*(Audit completed by Dixon Hughes and Goodman, LLP)*



# Agency Financials

Expense Source	Dollar Amount	
Domestic Violence	\$521,158	4%
Head Start	\$3,711,658	30%
Self Sufficiency Related	\$456,981	4%
Senior Enrichment	\$1,162,070	10%
Transportation	\$4,585,233	38%
Weatherization	\$1,122,853	9%
Administration	\$667,169	5%
TOTAL	\$12,227,122	100%



# Together We Can...

## Funding

Contract Revenues  
 Corporation for National and Community Service  
 County of Davie  
 County of Stokes  
 County of Surry  
 County of Yadkin

East Coast Migrant Head Start Project

Federal Transit Administration

Home and Community Care Block Grant for Older Adults

N.C. Pre-Kindergarten  
 N.C. Council for Women  
**N.C. Department of Crime Control/Governor's Crime**  
 Commission  
 N.C. Department of Health and Human Services  
 N.C. Department of Insurance  
 N.C. Department of Transportation  
 N.C. Division of Aging and Adult Services  
 N.C. Division of Commerce Energy Division

Occupant Agencies/Organizations

Partners Behavioral Health Management  
 Participant Contributions  
 Piedmont Triad Regional Council

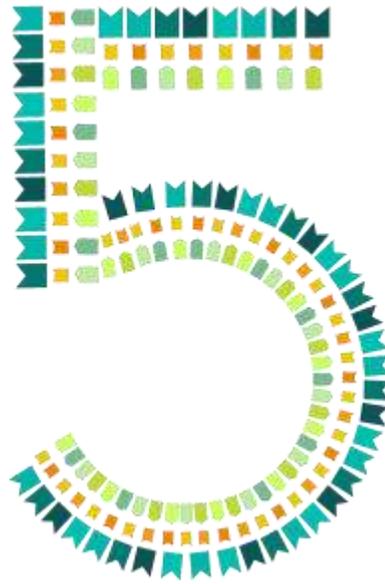
**Seniors' Health Insurance Information Program (SHIIP)**  
 State of North Carolina

United Fund of Stokes County  
 United Fund of Surry County  
 User fees  
 U.S Department of Health and Human Services  
 - Administration for Children/Families  
 - USDA Childcare and Adult Food Program

Yadkin County United Fund  
 Yadkin Valley United Fund

*“Restricted grants, fundraisers, and donations only support designated or specified projects or programs allowed by the contributor; resources cannot be disbursed or comingled with other projects or programs to offset any expenditures.”*





YVEDDI

District Office

533 N. Carolina Avenue

Highway 601 N.

Boonville, NC 27011

(336) 367-7251

(336) 367-3637 Fax

[www.yveddi.com](http://www.yveddi.com)

